

ADVLIVE HOW TO ORDER ADVANCEDLIVE

Three steps from site survey to a cloud-connected panel.

AdvancedLive turns an **MxPro 5** fire panel into a remotely-monitored, cloud-connected system – list view as standard, or a graphical map view for sites that need it. Because no two sites are the same, the order is built up from three small decisions. This guide walks you through each one.

IN THIS GUIDE

- Confirm the panel is AdvancedLive-ready
- Pick standalone or networked subscription
- Choose list view or add map view
- Full part-number reference + worked example

STEP 01 – COMPATIBILITY
Right panel, right sticker.
 Gen-2 MxPro 5 with built-in Ethernet – confirmed by a red “Get Connected” sticker.

STEP 02 – CONFIGURATION
Standalone or networked.
 One subscription per standalone panel; a single banded subscription for a network.

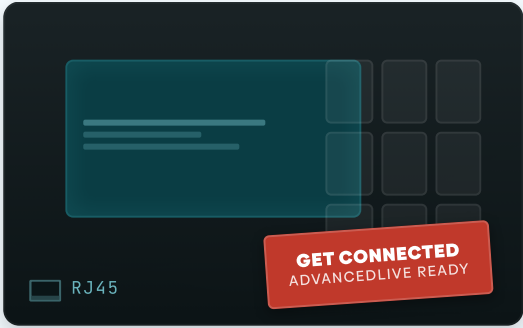
STEP 03 – DISPLAY
List view, or add map view.
 List view is included. Map view is priced per floor and per device address.

— STEP 01 • PANEL COMPATIBILITY CHECK

Make sure the panel can talk to the cloud.

AdvancedLive runs on next-generation **MxPro 5** panels only – the version that ships with an Ethernet port built into the basecard. Earlier MxPro 5 variants do not have the connectivity required for the service.

- ✓ Look for the red **“Get Connected”** sticker on the outer box, or on the panel fascia inside the door.
- ✓ Inside the panel, the basecard will have an Ethernet (RJ45) socket – no add-on card required.
- ✓ If the panel was sourced before Gen-2 was introduced, an upgrade is needed before AdvancedLive can be applied.



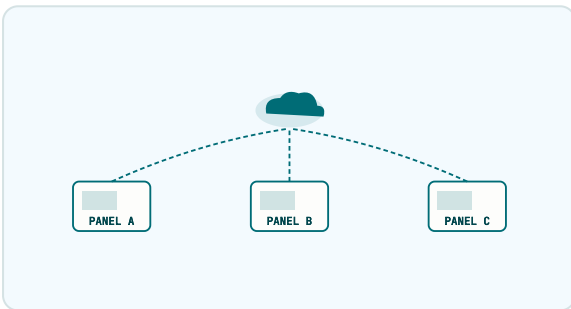
Spot the red sticker. If it isn't there, the panel isn't Gen-2 – talk to us before quoting AdvancedLive.

One subscription per panel – or one for the whole network.

SCENARIO 01

Standalone panels

Each panel connects to the cloud on its own. Every standalone panel needs its own ADVLIVE/1 subscription – three panels means three subscriptions.



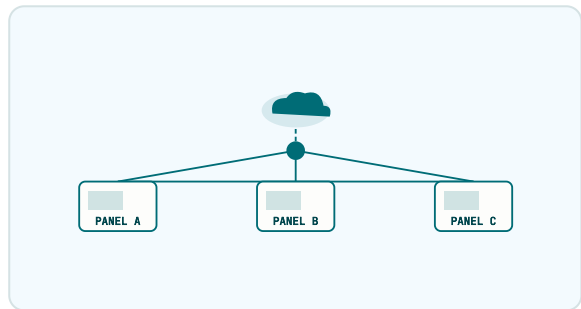
Order

3 × ADVLIVE/1

SCENARIO 02

Networked panels

Panels share a single connection to the cloud. The whole network is covered by one banded ADVLIVE/NW subscription – chosen by the total panel count.



Order

1 × ADVLIVE/NW/2-10

PART CODE	DESCRIPTION	PANELS
ADVLIVE/1	Annual connection – single standalone panel	1
ADVLIVE/NW/2-10	Annual connection – networked panels	2 - 10
ADVLIVE/NW/11-20	Annual connection – networked panels	11 - 20
ADVLIVE/NW/21-30	Annual connection – networked panels	21 - 30
ADVLIVE/NW/30+	Annual connection – networked panels	30 +

List view as standard. Map view when the site needs it.

INCLUDED

List view

Zones, devices and events shown as a clean, sortable list. Standard with every AdvancedLive subscription – no additional cost.

LIVE · SITE OVERVIEW	
● Z01 · Reception & lobby	Normal
● Z02 · Ground floor offices	Normal
● Z03 · Plant room – addr 12	Alarm
● Z04 · First floor west	Normal
● Z05 · First floor east	Normal

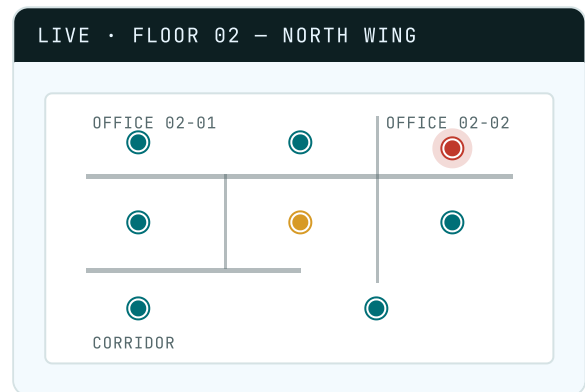
YOU WILL NEED

Subscription only

OPTIONAL UPGRADE

Map view

A graphical floor-plan view of every zone and device. Priced per mapped floor and per device address. We set it up from your as-fitted drawings.



YOU WILL NEED

As-fitted drawings **supplied by you**

Per-floor mapping fee **Live-Map-Floor**

Per-device mapping fee **Live-Map-Device**

PART CODE	DESCRIPTION	UNIT
Live-Map-Floor	Mapping service – cost <i>per floor</i> mapped	per floor
Live-Map-Device	Mapping service – cost <i>per device address</i> plotted	per device

— REQUIRED INFORMATION FOR A QUOTE

CHECKLIST

Three numbers, and we can build the quote.

01 - PANELS

Number of panels

Total panel count, plus whether they are standalone or networked. This drives the subscription tier.

e.g. 7 networked panels → ADVLIVE/NW/2-10

02 - FLOORS

Floors to map (if map view)

Total floors that need to be mapped per building. Each floor counts as one Live-Map-Floor unit.

e.g. 2 buildings × 6 floors → 12 × Live-Map-Floor

03 - DEVICES

Device addresses to plot

The total number of addresses (not points) to be shown on the maps. The easiest source is the Config file's "Devices used" column.

e.g. 137 addresses → 137 × Live-Map-Device

— WORKED EXAMPLE • TWO BUILDINGS, SIX FLOORS EACH

Three networked panels, mapped end-to-end.

Panel configuration	Networked
Panels in network	3 panels
Buildings	2 bldgs
Floors per building	6 floors
Total floors mapped	12 floors
Device addresses	137 addr
Display option	Map view

RESULTING ORDER

1 ×	ADVLIVE/NW/2-10	Network — 3 panels
12 ×	Live-Map-Floor	2 bldgs × 6 floors
137 ×	Live-Map-Device	Addresses plotted

— PRICING STRUCTURE

How the numbers come together.

SUBSCRIPTION

Annual, by panel count

A single annual subscription covers the connection. Standalone panels each carry their own; networked panels are priced in bands of 2-10, 11-20, 21-30 and 30+.

MAPPING

Floors × devices

Map view is calculated from the total floors mapped and the total device addresses plotted — independent of panel count, so it scales with the site.

NO CAPS

Unlimited users & licences

Every subscription tier — standalone or networked — comes with no user limit and no licence limit. Add as many viewers as the site requires.

Ready to quote? Talk to a real person.

Send us the panel count, the floor count and the device-address count — we'll come back with a fully-built quote, including any panel upgrades you need to be AdvancedLive-ready.

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